Intelligent, Real-Time Monitoring and Response

Mitigate risk with event-based video monitoring and response service that doesn’t just watch, but proactively intervenes and acts. Allied Universal’s Monitoring and Response Center (MaRC) provides end-to-end proactive solutions to enhance situational awareness and improve security posture, while reducing operational cost.

Leveraging video analytics with real-time, event-based monitoring by our Security Intervention Specialists, the MaRC provides customized solutions that are scalable, reliable and efficient. Remote Video Monitoring solutions improve security operations through enhanced services, deter theft and mitigate the criminal element.

Allied Universal provides complete solutions, including installation and support for cameras, access control systems, traditional alarms and remote audio features. Using the most efficient video analytics systems on the market, Allied Universal MaRC services enable you to record and transmit video alarms to deter and mitigate threats through on-premise surveillance of cameras. Based on your unique security protocols, any correlating events are monitored in real time by experienced Security Intervention Specialists at the MaRC and escalated for response. Video monitoring solutions integrate into the enterprise security program and force multiply Global Security Operating Center (GSOC) capabilities with proactive services such as:

- Customize security practices from client locations to the monitoring center
- Target key areas and known vulnerabilities with virtual perimeters
- Open doors or industrial gates remotely after authentication
- Respond to traditional fire or intrusion alarms or building systems
- Answer phones and dispatch security personnel to incidents
- Call and notify the emergency first responder with a verified crime in progress
- Document and send incident reports

Key Benefits

- Focused response to alerts – 24x7 real-time
- Guided (protocol based) alarm-to-event resolution
- Immediate event analysis
- Perimeter & virtual fence monitoring
- Appear/disappear detection

Key Features

- Force multiply existing security force and enhance day-to-day security operations
- Additional supervision in applicable scenarios at minimal cost
- Customer portal to see security events and reports instantaneously
- Project management design, engineering and installation of security systems
- Realize additional savings on in-house security devices
- Strategically enhance security operations to improve cost efficiency & ROI
- Attractive warranty offerings for repair and maintenance of systems