

Demand-Based Intelligent Cleaning Cleaning What Matters Most



Driving Innovation in Cleaning Services with Allied Universal[®] Facility Solutions

As one of the largest security companies globally, Allied Universal is committed to being your most trusted corporate service partner. The facility solutions division of Allied Universal is focused on delivering exceptional commercial janitorial services for a diverse range of industries. Our relationships with our employees and clients are at the heart of everything we do. We prioritize professionalism, responsiveness, and creating a clean and safe environment.

With decades of experience in janitorial services and facility management, we combine industry-leading technology with personalized service. We pride ourselves on providing tailored solutions with our demand-based intelligent cleaning model, allowing us to meet and exceed expectations in today's dynamic workplace environment.

Evident from our high retention rate, our aim is to earn and maintain your repeat business.

96%

**Our commitment to you
is demonstrated by our
customer retention rate**



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I have partnered with Allied Universal for over 13 years. They provides exceptional janitorial services and is quick to respond to all of our service requests. In a Class “A” building, responsiveness and cleanliness are a high priority. I can always count on the Allied Universal team, their attention to detail, and top-tier customer service. During the pandemic, my tenants were so appreciative of the above-standard efforts provided by the cleaning staff. I highly recommend Allied Universal Facility Solutions and look forward to our continued relationship.

Jaymi
Senior Property Manager

Core Capabilities

Personalized Solutions with a Security-First Mindset

Our local operational approach allows us to build personalized, security-minded approaches for every client. As part of the largest security company, we bring a security-first mindset to everything we do. Our janitorial teams go beyond exceptional cleaning by observing and reporting, remaining vigilant even after hours and noticing what others might miss. Every task is approached with an unwavering commitment to both cleanliness and security.

Continuous Support Backed by Real-Time Data

Our multi-tiered management system helps ensure that there is always someone available to address your concerns promptly. Every account is equipped with onsite supervision, day and nighttime area managers, as well as leadership equipped with real-time data, driving informed and efficient operations

Cloud-Based Inspection and Scheduling

We provide a cloud-based inspection and periodic scheduling program that retains your account's unique specifications, floor work frequencies, and validation of services. You can check anytime and be reassured that we are delivering consistent job performance. Well-trained, stable and reliable workforce providing ongoing quality! By leveraging technology, we streamline our processes, creating a seamless and effortless experience for our clients.

Demand-Based Intelligent Cleaning

Powered by HELIAUS® Clean, we use real-time data to identify where cleaning is needed most, helping prioritize high-traffic areas and scaling back in unused spaces. This means fewer disruptions, optimized costs, and consistently clean environments. By optimizing cleaning schedules based on utilization, businesses can reduce costs, minimize disruptions, and boost overall productivity while providing you with top-quality results in less time.

Green Cleaning and Sustainability

Allied Universal® Facility Solutions offers expansive green cleaning programs. Our commitment to the environment cuts down waste and advocates a healthy workplace. We are ISSA CIMS Green Building Certified with honors for 10 years running and are proud members of the U.S. Green Building Council.

Cleaning Innovations

We utilize state-of-the-art tools and eco-friendly products to deliver superior cleaning services. Our cloud-based training, proprietary work order systems, and detailed transition planning help us optimize our services to your unique cleaning requirements. With our culture of continuous innovation, we aim to deliver exceptional results that consistently exceed client expectations while setting new standards in the industry.



I have been working with the good people of Allied Universal Facility Solutions for many years. The service and responsiveness from management down to the day-to-day staff has always been outstanding. Complaints from tenants are non-existent.

Dave
Senior Property Manager



Data driven, client focused, cost effective. We help create clean, safe spaces that support your people and keep your business ready for whatever the day brings. Learn more about how Allied Universal can be your long-term partner in your facility's success.

Please contact us at **866.825.5433** or visit us at **www.aufs.com**