

INTEGRATED SECURITY SERVICES & SYSTEMS



OVER **150,000** EMPLOYEES

60+ YEARS OF
EXPERIENCE

HEADQUARTERS

SANTA ANA, CA
CONSHOHOCKEN, PA

SERVING OVER
20,000 CLIENT
SITES

SERVING OVER **FORTUNE**
200 500
CORPORATIONS

OVER **300,000**
EMPLOYEES & CLIENT PERSONNEL
PARTICIPATE IN FIRE & LIFE SAFETY TRAINING EACH YEAR

With heightened security concerns, it is more important now than ever to secure and care for the people and businesses in our communities. Allied Universal is *there for you* with the right combination of world-class security professionals and state-of-the-art technology to help you prepare for the unexpected.










The integration of security personnel and technology solutions provide our clients and their customers needed peace of mind and the highest levels of customer satisfaction.

Allied Universal's physical security, technology, training and consulting expertise covers a broad range of sectors: higher education, healthcare, commercial real estate, retail and shopping, residential communities, manufacturing and industrial, chemical, petrochemical, utilities, financial institutions, defense and aerospace as well as government institutions.










Our approach provides expert account management and programmatic execution. With over 180 offices throughout the United States as well as Canada, Puerto Rico and the U.S. Virgin Islands, our service and account management teams offer locally based coverage with national support. We partner with you to not only responsively mitigate threats, but proactively plan for all contingencies — big or small. We make your security needs and those of your clients and customers our priority.

For over 60 years, we have put safety and security first. Our personal, integrated approach has made us one of the most respected security companies in North America. Trust Allied Universal. We are *there for you*.

SPECIALIZED INDUSTRY EXPERTISE

 Commercial Real Estate	 Higher Education	 Healthcare
 Residential Communities	 Retail & Shopping	 Manufacturing & Industrial
 Chemical / Petrochemical / Utilities	 Defense & Aerospace	 Government Services

SERVICES MATRIX

 Traditional Guarding Operations	 Integrated Access Systems & Solutions	 Award-Winning Security Professional Training
 Rigorous Recruiting, Testing & Applicant Screening	 Real-Time & Event-Based Video Monitoring Surveillance	 Fire Life Safety Training System
 CyCop® — SaaS Based, Guard Tour Tracking & Incident Reporting System	 GSOC, Threat Awareness & Situational Intelligence	 DHS Safety Act Designation



NATIONAL ACCOUNTS

The Allied Universal National Accounts group was designed to meet the distinctive needs of customers with geographically dispersed locations that desire one centrally managed security solution.

With more than 20,000 security professionals and managers working in North America to support our National Accounts customers, we are proud to have one of the highest client and employee retention rates in the industry. Each client receives a single point of contact — a portfolio manager — who oversees the administration and strategic management of the enterprise-wide physical security program, ensuring consistency across all locations.

GOVERNMENT SERVICES

It takes a team of specialized security professionals skilled in various types of government facilities to tackle the security challenges that face our world today. We have a *dedicated* government services team that prides itself in knowing the intricacies of the unique sectors of government security — from aviation to maritime, from public transit to government agencies.

In North America, Allied Universal secures over 1,000 government facilities with more than 13,000 security professionals at the local, state and federal level. Whether it is a federal institution or critical infrastructure, we have the right people doing our job so you can do yours.

ACCOUNT MANAGEMENT APPROACH

We believe in managing the business where the business is. Your account manager will deliver communication, compliance, consistency and coordination to your security program and ensure the security vision for your particular site is carried out.

Allied Universal account managers oversee a team of security professionals and supervisors. Responsibilities include selection, hiring and training of personnel that are the right fit for your environment, as well as managing of scheduling and payroll.

CUSTOM DESIGNED SECURITY PROGRAMS

We understand the unique security needs and challenges of your business. Each security program is custom designed to your specific industry and location. Supported by award-winning training, Allied Universal provides the right resources to protect your people and facilities.

HIRE OUR HEROES®

Allied Universal is committed to hiring veterans and reservists. We make this practice an essential part of our hiring strategy. These individuals possess the leadership qualities and skills needed to provide the highest level of security services to our clients every day. Since 2013, we have hired over 25,000 heroes.



COMMITMENT TO SAFETY

The Allied Universal safety program seeks to protect our security professionals from workplace injuries and create a safer work environment for our clients. Led by a cross-functional committee, the safety program engages security professionals and site managers in safe work practices resulting in a safety-conscious security presence at our clients' sites.



QUALITY ASSURANCE

Allied Universal assures the highest level of quality by performing internal audits, performance evaluations, management inspections, client surveys and focus groups.

AWARD-WINNING TRAINING

Our learning and development program goes beyond traditional training and provides enhanced course offerings for ongoing training and compliance. Allied Universal offers over 1,000 training assets and five levels of professional development programming to enhance our security professionals' delivery of service and protection. As a part of our DHS SAFETY Act designation, our security professionals complete Terrorism Awareness Training and First Aid/CPR/AED certification.



Guarding Operations

At Allied Universal, we make security personal and it starts with our security professionals — providing a sense of comfort with a friendly face. However, ultimately, they are there to secure and protect.

We apply strict benchmarks in the selection of our security professionals who must meet hiring, background, drug testing and training standards. From new hires to seasoned veterans, our security professionals are given award-winning training from the Allied Universal Institute. They acquire expertise in industry specific designations, Homeland Security, concierge-level visitor management, emergency preparedness, patrol services, crisis response, CPR/First Aid/AED and more.

An added layer of protection comes from CyCop, which provides security professionals with data and reporting on the go to support their patrols. When it comes to safety, we deliver the personal component of security at the highest level — more than 150,000 security professionals nationwide are working to give you peace of mind.



CYCOP®

With CyCop — our SaaS based, guard tour tracking and incident reporting system — you have complete, real-time transparency into the location, movements, and activities of each security professional including:

- Incident heat mapping and security asset allocation
- Tour tracking and supervision
- Incident and daily activity reporting
- Configurable checklist, inspection and trend analysis reporting

VISITOR MANAGEMENT / LOBBY PRESENCE

Our concierge and white glove customer service training delivers a professional, respected presence that promotes safety and delivers an outstanding lobby experience that protects and enhances your brand.

VEHICLE PATROLS

Vehicles allow guards to patrol larger areas and visit distant sites via marked security cars, SUVs/trucks, Segways, bikes or other motorized vehicles.

CLEARED & ARMED SECURITY PROFESSIONALS

We provide all levels of clearance including Top Secret/SCI for government agencies and defense-sector clients. Our cleared and armed security professionals meet all federal, state and local laws and regulations for firearms and less-than-lethal weapons licensing, training and qualification.

K-9 SECURITY SERVICES

The K-9 security team seamlessly integrates with your existing security measures and meets all training and handling standards set by the United States Police Canine Association (USPCA) and the National Police Canine Association (NPCA). Services include: general patrol, crime deterrence, crowd control, explosive detection and illegal substance detection.



Security Systems & Solutions

When every minute counts during a threat or breach, our systems never blink — they alert and inform the right people. Through access control, intrusion and alarm detection and IP based video systems, we can customize every level of security to your needs. Our reputation is built on providing reliable service, so you can be confident that we have considered all the key factors in designing, installing, operating and managing security that works. Whether you need emergency service or routine repairs, our team reliably and promptly takes care of you. Our technicians are factory trained and have extensive experience in repairing electronics equipment. Though systems can be complicated, we make the process simple and will work to make securing your site, facility or business as seamless as desired.

PHYSICAL SECURITY CONSULTING

Our subject matter experts will assess the operational and situational risks of your sites to design an integrated security system solution to meet your existing and future needs. We take into account local crime statistics, among other criteria, to provide a simple but comprehensive guideline and standards for your company.

DESIGN & ENGINEERING

Whether it is access control, video surveillance or emergency communication systems, we design and engineer the best solution based upon physical and financial requirements. Our approach provides detailed documentation of physical systems integrations to allow you to build a library of design standards that can be used for new and upgraded facilities.

PROJECT MANAGEMENT & INSTALLATION

Our project management professionals oversee your installations regardless of project size or complexity, while collaborating, to keep projects on schedule and within budget.

SERVICE & REPAIR

Allied Universal responds promptly to your emergency servicing and repairs, provides reliable service for routine jobs or preventive measures and offers maintenance agreements with guaranteed response times to keep you up and running.





ACCESS CONTROL

Our certified technicians and partners install the latest state-of-the-art hardware, software and technologies for controlled access systems in a variety of environments. Regardless of the asset type or complexity — or the number of access points involved — we install long-range RFID for vehicles, proximity and swipe card readers, in addition to biometric authentication. We integrate with visitor management systems for better security, processing and reporting.

VIDEO SURVEILLANCE SYSTEMS

Allied Universal uses only the latest, proven high-resolution cameras, servers and video management systems to remotely monitor conditions at your facilities, or provide the best on-site solutions for your security staff. Our IP based video options utilize your existing infrastructure and networking communications while providing you with the most cost-effective solutions available.

INTRUSION & FIRE ALARMS

We use major intrusion detection systems to deter break-ins and burglaries, and reduce theft and property loss to provide a more secure business environment. Our U.L. 872 Central Station monitors your security, and fire and life safety systems 24 hours a day, giving you the peace of mind that your facilities are safe and secured.

MANAGED / HOSTED & VIDEO SURVEILLANCE ACCESS CONTROL

Allied Universal can monitor all of the aforementioned systems as a managed service hosted in our Monitoring and Response Center (MaRC).

Allied Universal Monitoring & Response Center (MaRC)

Allied Universal combines the monitoring of physical security systems such as access control, video surveillance and intrusion detection devices with the operational security platforms including critical incident management, threat awareness and situational intelligence to deliver a comprehensive outsourced Global Security Operations Center (GSOC) offering. This service, based in the MaRC, provides a cost-effective approach for all of your surveillance and response needs. Using a combination of real-time analytics, event-based technologies and the latest in threat intelligence, our security intervention specialists provide around-the-clock monitoring for a variety of situational intelligence capabilities.



GLOBAL SECURITY OPERATIONS CENTER (GSOC) AS A SERVICE

We offer 24/7 monitoring and management of your access control systems through our hosted or managed solutions. We can design, build and operate your on premise GSOC, or you can outsource this function to us through our MaRC. We have the program to meet your security operation center needs.

EVENT-BASED REMOTE VIDEO MONITORING

We use the most sophisticated real-time video analytics systems to record and transmit video alarms and deter and mitigate threats through on premise cameras:

- Event-based video monitoring and audio intervention for situational response
- Real-time analytics for perimeter and virtual fence monitoring
- Live video or alarm footage access to smart device or computer
- Virtual guard tour, virtual escorts and remote lobby management
- Audit reporting capability for events and responses

CRITICAL INCIDENT MANAGEMENT, THREAT AWARENESS & SITUATIONAL INTELLIGENCE

Utilize our 24/7 Security Threat Awareness and Situational Intelligence Analysis services to identify, assess and prioritize threats, and determine countermeasures to remediate them through a variety of information feeds and reporting capabilities:

- Access to news feeds including local 911, Amber alerts, severe weather alerts, social media and threat awareness briefings
- Crisis response and centralized communication
- Situational or geo-specific reporting

AUTONOMOUS DATA MACHINES (ROBOTS)

Allied Universal offers advanced physical security using Autonomous Data Machines, or robots, to enhance patrol coverage, provide real-time detection and alert capabilities such as:

- 360-degree video with thermal imaging and people detection
- License plate recognition, parking monitoring and utilization
- Audio recording and two-way intercom



Preparedness Training & Education

We help you prepare for the unexpected. Allied Universal has helped clients across North America reduce risk through efficient emergency response training. We give your team the knowledge to properly respond to emergency situations through training programs that go beyond the basics — we monitor key safety topics to stay at the forefront of preparedness education. Our proven track record in emergency response planning will give you confidence when the unexpected occurs.



FIRE LIFE SAFETY TRAINING SYSTEM

Online courses for fire and life safety, compliance training and evacuation drills support OSHA compliance.

FLOOR WARDEN TRAINING & FIRE DRILL ASSISTANCE

Instruction for basic emergency procedures such as fires, natural disasters, bomb threats and active shooter situations.

WORKPLACE VIOLENCE TRAINING

Workplace violence training and DHS active shooter situations including potential trigger events.

EMERGENCY PREPAREDNESS TRAINING

Provide emergency preparedness training to respond to natural and man-made disasters.



Conclusion

We cannot predict the future, but we can help prepare you for the unexpected. Allied Universal is there for you, providing unparalleled service, systems and solutions to serve, secure and care for the people and businesses in our communities. Our relationships with our employees and clients are at the heart of everything we do, each and every day. With over 180 locations, our national reach and local presence covers most of North America. We are your trusted partner to deliver the right solution, wherever you may be.



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